

Conflict Management Seminar

One Half Day Seminar

To be held at:

Corona Learning Center
123 Main Street
Corona, SD 57227

Cost: \$35.00

Conflict Management

Cheryl Rondeau-Bassett, Instructor

Conflict and disagreements are inevitably working together in the diverse and changing environment of the work place today. Learning to resolve disagreements constructively is the key to maintaining healthy work relationships and fostering a productive workplace.

In this seminar, you will: develop the tools necessary to handle disagreements constructively to enrich your work, relationships and careers using relevant and practical real world exercises and case studies.

Objectives:

- Learn the guiding principles behind conflict management
- Learn the proper understanding of the nature of conflict
- Learn how to manage disagreements constructively using
 - Nine approaches to managing disagreement
 - Four-phase process for resolving conflict.
- Improve your interpersonal, communication and mediation skills.

Pre-registration is required.

Space is limited to 30.

To register contact Cheryl Rondeau-Bassett at:

Corona Learning Center

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